

# Watercraft Inspection Station Quality Assurance/Quality Control

Columbia River Basin Efforts

## **QAQC General Overview & Objectives**

#### **Operations:**

- Identify Trends
- Correct Issues
- Provide Feedback
- Improve Efficiency

#### **End Product:**

- Meet Standards
- Meet or Exceed Customer Expectations



### **CRB QAQC Process**



Planning & Preparations



**Leave WID Station** 



**Visit WID Station** 



**Record Evaluation** 



Present as Low-Risk Boater



Rinse & Repeat Steps 2 - 4



## **QAQC Evaluation Checklist**







#### **Section 1: Check Station Location Overview**

Was the station open?

Was check station location designated with cones and other safety devices?

Was off-highway signage adequate to direct traffic within inspection location?

Was highway signage adequate and clearly visible to direct watercraft traffic?



#### **Section 2: Interview**

Was/were staff alert and immediately available to watercraft traffic?

Did staff ask where the boat had last been used?

Did staff ask about next planned waters?

Did staff explain the purpose of the AIS inspection?

Did staff explain AIS in sufficient detail to appear wellversed on the issue?

Was a professional introduction used?



## **Section 3: Inspection (Boat Exterior)**

Did the inspector inspect the hull/exterior of the boat?

Did the inspector ask you to pull the plug?

Did the inspector ask for permission to enter boat and inspect?

Did the inspector ask you to lower the motor?



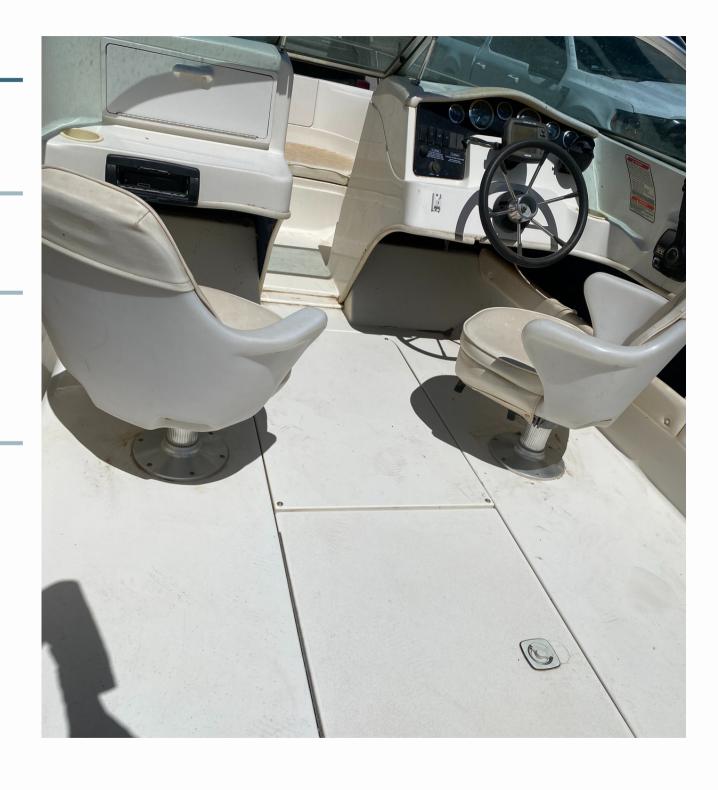


## **Section 3: Inspection (Boat Interior)**

Did the inspector inspect the live well?

Did the inspector inspect the anchor?

Did the inspector inspect all closed interior compartments?







## Section 3: Inspection (Additional)

Did the inspector inspect for water?

If water was present, did the inspector drain/remove it?

If applicable, did the inspector apply a boat seal?

If applicable, was a receipt issued?



#### Section 4: Outreach

Did staff provide introductory remarks that explain inspection purpose?

Were you provided information about expected boater behaviors?

Were you asked about AIS knowledge?

Were you provided information about the AIS problem?

Were you offered printed information about AIS?



## **Reporting Overview**



**Compile Documentation** 



Full Report to PSMFC



**Analyze Results** 



Individual State Reports
Distributed



## 2023 Efforts



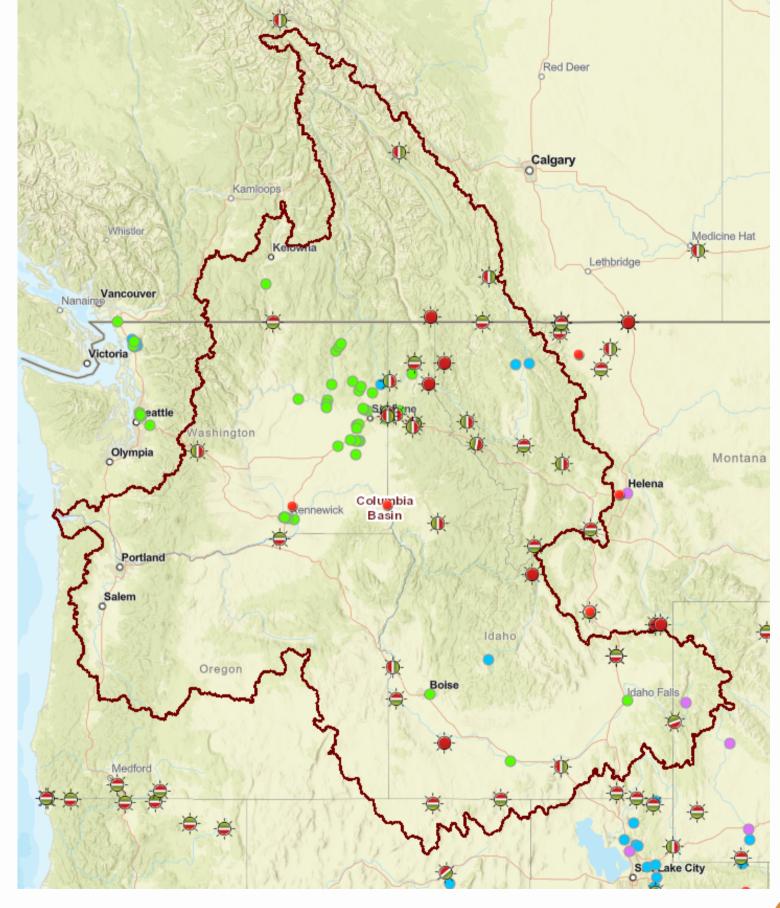
Highway Stations



Days



States



























sara@stopais.org



(785) 207-7624



(406) 222-7270



